How Parents can get their Yes IDs.
Step 1: Go to www.yes.my
Step 2: Click on ‘1BestariNet’
Step 3: Click on ‘Find your 1BestariNet ID’
**Step 4**: Key in your NRIC number & your full name as per your NRIC. Then, click ‘Search’.

**1BESTARINET YES ID PASSWORD RETRIEVAL**

Search for your 1BestariNet Yes ID here.

*Instructions:*

1. Key in your Full Name and NRIC/Passport Number.
2. Key in an existing e-mail address and mobile number.
3. Choose your preferred mode of password retrieval (e-mail or SMS).
4. Your 1BestariNet password will be sent to you.

*Note:*

1. This is only applicable to parents who are retrieving their Parent 1BestariNet Yes ID and password.
2. Once you click submit, you will only be able to use this system to re-send your 1BestariNet password to the e-mail address and mobile number given below.
3. You will be unable to update your e-mail and mobile number if:
   a. You already retrieved your 1BestariNet Yes ID once through this system
   b. You have previously activated your 1BestariNet Yes ID on www.yes.my

Search by: NRIC/Passport
* Full Name (as in NRIC/Passport):
Step 5: Your Yes ID will be displayed here. Type in your personal email and phone number in the respective columns and click ‘Update’.

Note:
1. This is only applicable to parents who are retrieving their Parent 1BestariNet Yes ID and password.
2. Once you click submit, you will only be able to use this system to re-send your 1BestariNet password to the e-mail address and mobile number given below.
3. You will be unable to update your e-mail and mobile number if:
   a. You already retrieved your 1BestariNet Yes ID once through this system
   b. You have previously activated your 1BestariNet Yes ID on www.yes.my

Search by: NRIC/Passport
* Full Name (as in NRIC/Passport): Your name as per NRIC

1BestariNet Profile

Full Name: Your full name will be displayed here
Yes ID: Your Yes ID will be displayed here
Alternate Email:* Type in your personal email here
Mobile Number:* Type in your mobile number here
example (+60104646464 / 0060104646464 / 0104646464)

Update Cancel
Step 6: If you would like to receive your password via email, click on ‘Send Email’. If you would like to receive your password via SMS, click on ‘Send SMS’.

Note:
1. This is only applicable to parents who are retrieving their Parent 1BestariNet Yes ID and password.
2. Once you click submit, you will only be able to use this system to re-send your 1BestariNet password to the e-mail address and mobile number given below.
3. You will be unable to update your e-mail and mobile number if:
   a. You already retrieved your 1BestariNet Yes ID once through this system
   b. You have previously activated your 1BestariNet Yes ID on www.yes.my

Search by: NRIC/Passport

* Full Name (as in NRIC/Passport):

Please choose your preferred mode of ID retrieval.
SMS: (Mobile number xxxxxxxxxxxx2730)
Email: (Email address: umxxxxxxxx@gmail.com

Choose 1 option: 'Send Email' OR 'Send SMS'
Step 7: You will receive a notification that the password was sent successfully.

Note:
1. This is only applicable to parents who are retrieving their Parent 1BestariNet Yes ID and password.
2. Once you click submit, you will only be able to use this system to re-send your 1BestariNet password to the e-mail address and mobile number given below.
3. You will be unable to update your e-mail and mobile number if:
   a. You already retrieved your 1BestariNet Yes ID once through this system
   b. You have previously activated your 1BestariNet Yes ID on www.yes.my

Search by: [NRIC/Passport] Your NRIC number
* Full Name (as in NRIC/Passport): [Your name as per NRIC]

Password sent successfully.
[Ok]
Thank You